Frequently Asked Questions:
Focus Group Research on Medicaid Behavioral Health Services

Thank you for your interest in contributing to NAMI’s research about the experiences of people with Medicaid coverage accessing treatment for mental health or substance use conditions.

1. **What is this project?**

   Working together with a national partner in the behavioral health field, NAMI is conducting a series of virtual focus groups to learn about people’s experiences accessing treatment for mental health or substance use conditions through Medicaid.

   Focus group sessions will be conducted over Zoom during the month of March 2022. In each session, up to 10 individuals will participate in a 60-minute conversation led by NAMI. After completing the focus group, participants will receive a $25 digital gift card in appreciation for their time.

2. **Who is eligible to participate?**

   Focus group participants must be at least 18 years of age and reside in Florida, Georgia, Louisiana, Ohio, Oklahoma, or Texas.

   They must either have health insurance coverage through Medicaid or be the parent or guardian of a person under age 18 who has health insurance coverage through Medicaid. They (or the person under 18 for whom they provide care) must have used Medicaid to access treatment for a mental health or substance use condition within the past two years.

   As focus groups are conducted virtually, participants must have access to a computer, laptop, or smartphone with internet access.

3. **How do I apply to participate?**

   If you are interested in participating in a focus group, please complete a brief application using this link: [https://www.surveymonkey.com/r/MedicaidFocusGroup](https://www.surveymonkey.com/r/MedicaidFocusGroup)

   If you are selected to participate in a focus group session, you will receive an email from NAMI no later than Friday, February 25th.
4. **Is my participation confidential?**
   Yes. NAMI will not share your full name, email address, or any other personal information with anyone. During the focus group session, only your first name will be visible to other participants.

5. **What happens after I participate in the focus group?**
   NAMI will create anonymous transcripts of each focus group session and summaries of participant feedback to share with our behavioral health partner. Video recordings of each focus group session will be saved on a password-protected NAMI database for 30 days before being deleted.

   Your name, email address, and any other personal information you share with NAMI will be stored on a separate database only accessible by NAMI, following industry confidentiality and ethical guidelines.

6. **Will I be compensated for my participation?**
   Yes. NAMI will email you a digital gift card in the amount of $25 within 7 days after the focus groups are completed (*late March*).

If you have further questions, please contact us at researchstudy@nami.org.